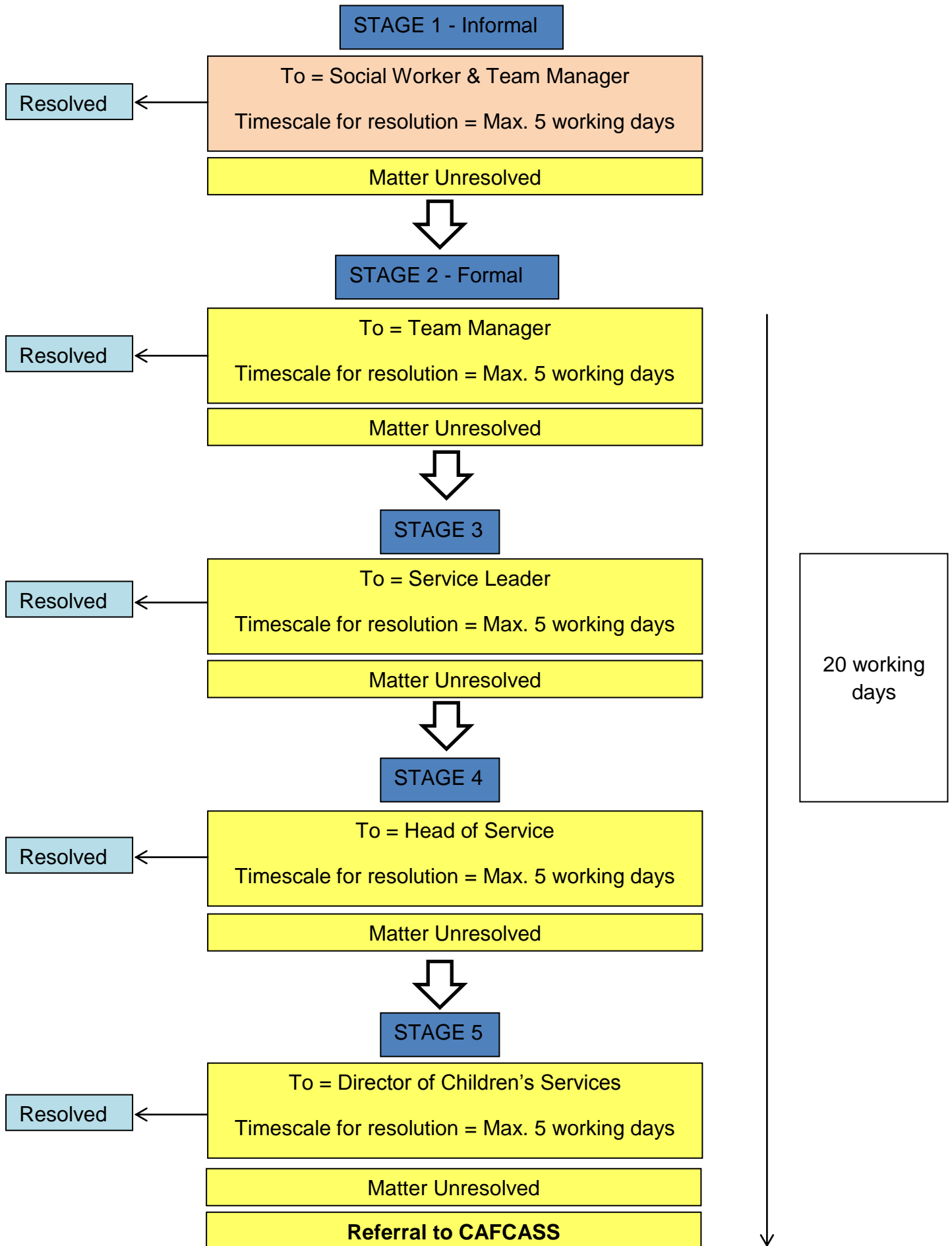


DISPUTE RESOLUTION PROCEDURE
BwD Internal IRO Challenge & Resolution Process Flowchart



In the event of serious safeguarding concerns, IRO to raise with Service Lead R&Q to agree escalation strategy